

A-Crown Dental Laboratory Terms and Warranty

In-Lab Working Days:

- Crown & Bridge 10 days
- Model Free 8 days
- Removable 10 days
 - Custom Trays 2 days
 - Bite Blocks 2 days
- Implants* 10 days

*additional time maybe required for parts

Cases requiring a call from technician may delay the case.

Please allow full working time. In lab working days do not include weekends or holidays.

A-Crown Lab is for your managed care patients.
Please allow the time as per above.
Cases cannot be rushed.

Warranty Policy:

- ZR Prime Full Contour 1 Year
- All-Ceramic | Layered Zirconia 1 Year
- BruxZir 5 Years
- PFMs 1 Year
- All Removable Prosthetics 1 Year
- Veneers 1 Year

Warranty Policy Excludes:

- Cash refunds for the prosthesis
- Chair time fees incurred

Warranty begins on the date indicated on the invoice accompanied with the prosthesis.

Remake Policy:

We will gladly remake or adjust cases at no additional charge if requested within the warranty period. All remakes and adjustments must be accompanied by the original appliance.

Shade Changes: There is a fee for any shade changes different from the original request.

No credits or refunds given for completed cases or cases returned to A-Crown.

Terms:

Prices and discounts are subject to change without notice. Some products are subject to additional fees.

Payment Terms:

For your convenience, we accept checks, MC, Visa and AMEX.

All accounts are payable within 30 days of statement date. Accounts not paid within 30 days will be subject to 1.5% finance charge on unpaid balance and maybe placed on COD.

Online Portal:

To create your account visit
www.mylabconnect.com

You can:

- Schedule your pickup
- Track the progress of your case(s)
- Request supplies
- Make a payment
- Ask questions
- Rate your case(s)

Call us at 800-356-6591 with any questions.